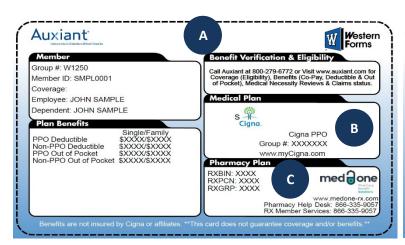
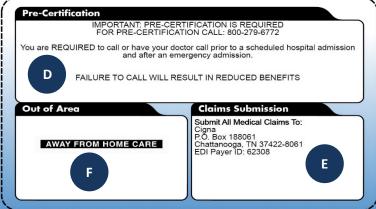
Auxiant Sample ID Card

Auxiant is your Third-Party Administrator

A TPA is the entity (such as Auxiant) contracted to set up and provide administration to the health plan you are enrolled in. A TPA is not an insurance company. Auxiant's primary role is to process and pay claims as instructed by your employer's Plan Document which outlines all medical benefits. It is important that a copy of your ID card is presented to each of your providers prior to services being rendered.

Below is a sample ID Card and clarification on each section:





- **A. Benefit Verification** This section provides information on how to verify if a service is covered, what your specific benefits are, questions on claims, and other general customer service inquiries.
- **B.** Medical Plan This section identifies the PPO (Preferred Provider Organization). This is the network used by the Plan for in-network benefits and discounts. The PPO's URL can be used to search for in-network providers.
 - The PPO Network is NOT able to answer benefit or claims related questions- please call Auxiant for assistance with this.
- C. Pharmacy Plan This section identifies the Pharmacy Benefit Manager being used to administer prescription coverage for the Plan. Members should call the phone number listed in this section for any prescriptionrelated questions.

- D. Pre-Certification This section includes contact information for initiating precertification when you have a scheduled inpatient or outpatient procedure. You or your provider should call the phone number listed to verify if a precertification is needed, or to check the status of a precertification.
- E. Claims Submissions All Medical Claims should be submitted as directed in this section. Claims will be reviewed by the PPO network for provider network participation and claims discounts, then sent to Auxiant where they are processed and paid according to the Plan Document.
- **F.** Out of Area Since the Cigna network offers nationwide coverage, a separate network for out-of-area medical services is not needed for the Western Forms Plan.

